

Why I love baby boomer clients



By Gwen Watkins, issued by Freelancers Writing Services

12 May 2017

As a baby boomer, I am predisposed towards dealing with fellow baby boomers but even more so with other women baby boomers in management and top positions. The reason is simple; we have a no-nonsense response to life, work and effort, having had to carve our own path without much encouragement from the world.

It's not the envy of younger generations, I hasten to add; the idea that I would have been selected to fill a quota is offputting in the extreme. We earned our right to sit at boardroom tables, serve on committees and benchmark our industries through working very hard, possibly harder that our male counterparts, in order to prove our worth – to not only the world but also ourselves.

It is the understanding that this generation knows that nothing is given you, everything can be taken from you and that every day is a battle well won, through grit and determination.

At 20, I was told that I could not take over my boss' job in forex dealing at a bank because I could not cope with the stress at 25, he had just collapsed with a bleeding ulcer! At 24, I was told that as a newly wed, I should be thinking about a family, not a career – after all, I was quite 'old' to not be a mother yet.

However, by 30, I was editing a technical magazine in the plastics industry and serving on two association committees – to the delight of many male colleagues, who saw this as a welcome break in the classic glass ceiling.

By 35, I had launched a PR and marketing partnership and, in my ignorance, did it simply on the basis that it was a good idea, I was good at providing the service and that the market would support me! Didn't know you were supposed to have a business plan, contracts or a safety net; didn't even have a husband. I will point out that single mothers are quite ferocious about surviving and many baby boomers were single by this stage.

Being a small business had its rewards - I could take time off to watch my children play cricket in primary school and I could choose my working hours (but they were usually long and late). The downside was the financial stress and feeling of bitter disappointment when business ventures or partners failed and it happened more than once, proving my inability to learn from mistakes!

However, through my clients I made friends, learnt valuable lessons and created successful communication campaigns. I learnt far more than a business degree could have taught me about marketing and advertising; sales and people and the true value of technology, as a tool not a god.

Today, I like to tell prospective clients, "I may not seem up to date with analytics nor enamoured with social media but I do understand how to use language as a scientific tool, how to create leadership statements for women in senior positions and how to build and maintain reputations. Some things can't be Googled – like 30 year's of experience."

ABOUT GWEN WATKINS

Gwen Watkins is a freelance writer, editor, subeditor and author. Almost 40 years of experience across industrial and commercial writing, as a reporter and FR consultant, has given her expert grounding in brand communication and native advertising. A Master NLP Practitioner, she uses these skills within the creation of copywriting, annual reports, brochures and website copy.

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Gwen Watkins - freelance writer, editor, subeditor and author with 35 years international experience in industrial journalism offers her Master NLP Practitioner skills to aid brand communication and native advertising.

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