

Lancet pilots paperless patient intake app

Lancet Laboratories has successfully completed pilot testing of the medical form-filling app, LogBox, to introduce paperless patient intake at the Wits Donald Gordon Medical Centre in Johannesburg. Rollout to Lancet sites in Gauteng has commenced, and national rollout should be completed by early 2018.

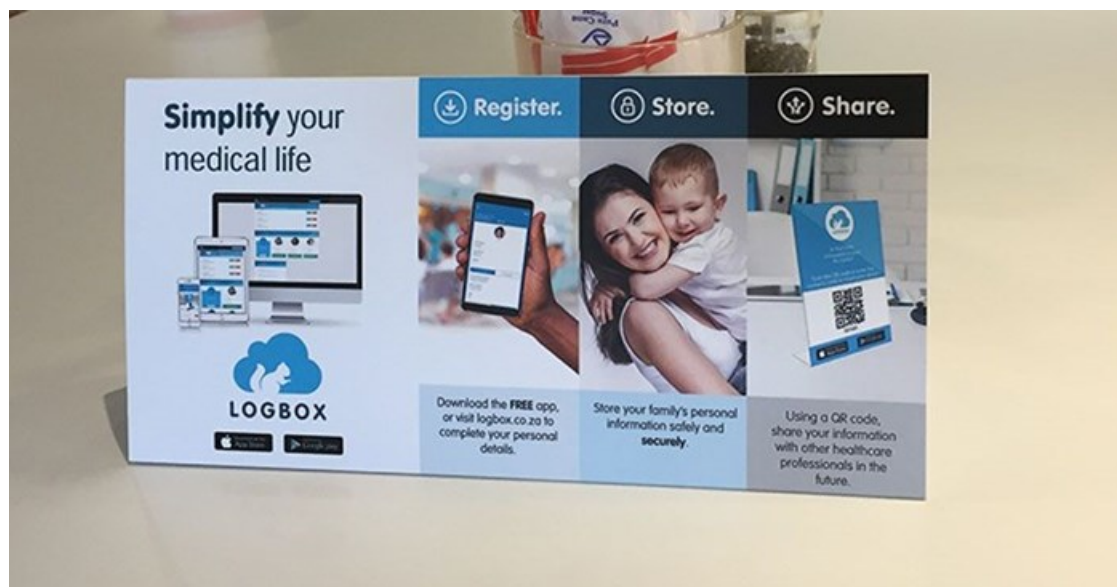


Photo: Logbox

The app enables a 'digital lab' that benefits patients and laboratory staff. By eliminating paper forms, the intake process is faster and more efficient, and the patient information captured is more accurate.

"Some of our patients require monthly testing, and filling in the same forms each time was frustratingly repetitive and time-consuming for them and our staff who know these patients on a first-name basis," says Sandile Sihlaba, marketing manager at Lancet Laboratories.

Developed by South African orthopaedic surgeon Dr Neal Goldstein, with global software development company EPI-USE, LogBox offers doctors and allied healthcare professionals a secure, easy to use, PoPI-compliant application accessed via a desktop or mobile device.

Free for patients, demographic and other information is safely captured once and then shared multiple times in the future with other medical practices that subscribe to LogBox – like Lancet – with explicit consent.

Goldstein explains that patients are often anxious when they are sent for pathology testing, so the last thing they want is getting caught up with filling in medical forms with the same information that they've had to supply many times already.

"Lancet can now offer a less stressful waiting room experience to their patients, confident that they have the correct information as staff don't have to struggle to read hand-written forms," he says.

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