

# Lufthansa announces new baggage rules

Lufthansa will simplify its free baggage allowance policy, on all tickets purchased on or after 1 June, 2011. The piece concept, which has been successfully implemented on many of the airline's long-haul flights, will be used.

Under the piece concept, passengers are entitled to check in a specified number of baggage items free of charge, depending on their travel class. Weight restrictions also apply and are graduated according to Economy, Business and First Class. Depending on their status, Miles & More members can check in additional items free of charge.

## Higher weight allowance

In some cases, passengers will have a significantly higher weight allowance than under the previous weight concept. The free baggage allowance for passengers travelling in Economy Class to Europe, for example, has been increased from 20kg to 23kg. In Business Class, passengers may check in two items of baggage - in First Class three - each weighing up to 32kg. In future, under the new baggage rules, the free baggage allowances per passenger (in comparison to the former weight concept) will be as follows:

- Economy Class: One item of baggage weighing up to 23kg (previously: any number of baggage items weighing a total of 20kg).
- Business Class: Two items of baggage weighing up to 32kg each, i.e. a maximum of 64kg (previously: any number of baggage items weighing a total of 30kg).
- First Class: Three items of baggage weighing up to 32kg each, i.e. a maximum of 96kg (previously: any number of baggage items weighing a total of 40kg).

For infants under two years of age without their own seat, the free baggage allowance remains unchanged: one collapsible pushchair plus one item of baggage weighing a maximum of 23kg.

## Transparent and simplified pricing concept

"Customers who would like to check-in additional baggage items in future benefit from a transparent and simplified pricing concept with attractive prices for excess luggage" explained Axel Simon, director southern Africa of Lufthansa German Airlines and Swiss International Air Lines.

"There will only be two flight categories: European and Intercontinental. Depending on its dimensions and its weight, each item of excess baggage will be charged at a flat rate, and not per kilo as in the past." In Economy Class, a worldwide flat rate of 50 euros will be charged for a second item of up to 23kg and a maximum of 158cm in overall dimensions. Any further extra bag with the above maximum weight and dimensions will incur a charge of 50 euros on European routes and

of 150 euros on Intercontinental routes. The former weight concept at times resulted in much higher excess baggage charges.

In addition to their checked-in baggage, Lufthansa passengers travelling in First or Business Class can take two items of hand baggage on board; in Economy Class the free baggage allowance is one item of hand baggage, as before. Each piece must not weigh more than eight kg, and the linear dimensions may not exceed 55x40x20cm. The maximum size of a folding garment bag is 57x54x15cm.

Customers can find out more information about baggage regulations from the Lufthansa Service Centre on 0861 842538. A full overview of the new, simplified rules is posted on the Lufthansa website at [www.lufthansa.com/baggage](http://www.lufthansa.com/baggage).

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