

Individual efforts rewarded at 2016 ILC3 Awards

Ninety entries were received for this year's annual Imperial Logistics customer care awards. The awards recognise the efforts of individuals who have strived to improve customer relationships and drive competition. This year's customer care champion was Sarah Krüger of Imperial Health Sciences to acknowledge her outstanding work with client AstraZeneca. The recipient of this year's newest award, the Rising Star Award was Kyle Frey of Peak Instore.

Johnny le Roux of Imperial Cargo Solutions received the Arrow Award for Customer Satisfaction while, James Manson of Resolve was presented with the Lightbulb Award for Innovation and Continuous Improvement for his work with PFG Building Glass. Other winners included Bruce Sneddon of Imperial Dedicated Contracts (Pendulum Award) and Naveen Kumar Pala from World Wide Commercial Ventures (Iron Heart Award for Best Management Practices). Haydon Wills of Imperial Dedicated Contracts and Maryke Wurm of CIC Namibia jointly received the Sunflower Award for Admirable Attitude.

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