

Full Spectrum Communication Service Provider

Issued by [Hero Strategic Marketing](#)

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The City of Cape Town (City) requires the facilities of a Full Spectrum Communications Service Provider to support the development and implementation of Communication initiatives across the City.



**CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD**

The City is of the view that local government must communicate with its stakeholders on a wide range of service delivery matters that affect them using language and communication techniques that optimise awareness, understanding and buy-in on issues that are communicated.

The contract owner and driver will be the City's Communication Department, which is tasked with the overall implementation of communication in the City. The department will act as a link with specialised service delivery functions as required, depending on their communication requirements and will brief in work to the Service Provider based on service delivery requirements and the City's communication strategy. The City has some ten (10) Directorates and over eighty (80) different Departments providing a wide range of functions – both to the residents and to the organisation itself, depending on the function. The City also promotes itself beyond the physical boundaries of Cape Town, specifically in the areas of tourism and economic development.

Interested parties are invited to respond to the tender, using the details below:

Tender No: 291S/2018/19: Provision of Professional Services: Full Spectrum Communication Service Provider.

Closing Date: 2 April 2019 at 10h00.

Tender Box 224. Tender Fee: R200.00. (Non-refundable; Crossed cheque payable to the City of Cape Town) for a hard copy of the tender document. This fee is not applicable to website downloads of the tender document.

A compulsory clarification meeting will be held on Tuesday, 12 March 2019, at 11h00, Media Boardroom, Communication Department, 3rd floor, Civic Centre, Tower Block Hertzog Boulevard, Cape Town.

Tender documents are available on <http://web1.capetown.gov.za/web1/tenderportal/> or may be collected from 2nd Floor Concourse, Civic Centre, Cape Town during office hours 07h30-15h00.

For further information regarding collection of tender documents please contact the Tender Distribution Office on tel 021 400 2481, 021 400 5123 or 021 400 2405.

Please note that the old website has been disabled and the new URL as stated above must be used in order to register to either download, view or collect tender documents.

In order to collect hard copies of tender documents from the City of Cape Town, you will need to be registered on the new tenders portal prior to collecting documents, if not, the desk clerk will need the necessary information, as requested on the registration page on the tenders portal, in order to complete the registration on your company's behalf.

The City urges all its employees, clients, suppliers and members of the community to report any kind of corrupt or fraudulent transactions relating to the procurement process of the City of Cape Town. Contact the City's anti-corruption toll-free hotline at 0800 32 31 30 or send an email to fraud.hotline@capetown.gov.za.

For technical enquiries contact Geoff Howard, email geoffrey.howard@capetown.gov.za.

For more, visit: <https://www.bizcommunity.com>