

Assistant Leader

Location:	Pietermaritzburg
Job level:	Mid
Reference:	#82073
Company:	Cape union mart

Duties and responsibilities:

- Assisting in managing all aspects of a store
- Maximising turnover and profit
- Minimise shrinkage by monitoring stock related risks.
- Deliver exceptional customer service by implementing customer experience strategy.
- Lead Talent selection, training, coaching, retention and recognize initiatives for all team members.
- Innovative visual merchandising to optimise sales.
- Implement all company policies and procedures.
- Maintaining health and safety practices
- Optimise team through creating an inspiring environment.
- Align team members to company culture and create fun.

Behavioural requirements:

- Honesty in dealing with cash or finances.
- Inspirational leadership and passion
- Taking ownership
- Building and maintaining relationships
- Innovation and ability to deal with change management.
- Thinking adaptability

Minimum requirements:

- Three years of management retail experience
- Matric or equivalent
- Microsoft – computer proficiency
- Clear criminal record
- Ability to communicate effectively at all levels.

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