

CommProve partners with Safaricom

Safaricom, Kenya's mobile operator, is looking to CommProve to improve its subscriber network quality of experience. As part of the agreement, CommProve will deploy its next generation network monitoring solution, CommProve NetLedge across Safaricom's network. The deployment is scheduled for completion by the first half of 2013.



"Safaricom has aggressive plans for growth and as we expand further in the region we need to further enhance the network performance for our subscribers," said Thibaud Rerolle, technical and IT director at Safaricom.

"We needed to work with a company that has a platform that is able to enable network monitoring across multiple network interfaces including LTE and WiMAX to support our existing network as well as our future plans. Following an extensive evaluation process, CommProve's network monitoring solution was identified as the best of breed solution available to meet Safaricom's requirements. The CommProve solution is tried and tested in the market and is leading the way in real-time cell awareness."

CommProve NetLedge and Insight applications will provide network monitoring across multiple interfaces for control and user plane in 3G, LTE and WiMax to ensure the measurement of network performance KPI's, Quality of Service and the full utilization of the network. The solution will track customer experience and also perform advanced troubleshooting to enable Safaricom's engineering team to complete issue identification and resolution in real-time.

"The last couple of years have been an exciting time for CommProve in Africa and we're delighted to be announcing our newest customer in the region, Safaricom," said Dr. Lars Pedersen, CEO of CommProve.

"Safaricom is the leading provider in Kenya and remains focused on providing the best quality network for their customer. We are looking forward to working closely with the Safaricom team to assist them in achieving their goals."

CommProve NetLedge

CommProve's real-time network monitoring probe-based solution is able to monitor a wide range of network interfaces including 2, 2.5G, 3G, WiMAX as well as LTE. The solution is a non-intrusive, passive monitoring solution with real-time analysis capabilities, powerful troubleshooting possibilities and a number of ready to use software insight applications that cover the radio access network (RAN) as well as the core network to enable operators to make the right decisions to maximize profit and protect revenue streams.

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