

# IT Technician

<b>Remuneration:</b>	R8000 - R10000 per month
<b>Location:</b>	Durban
<b>Education level:</b>	Matric
<b>Job level:</b>	Junior/Mid
<b>Type:</b>	Permanent
<b>Company:</b>	<a href="#">PikUniq</a>

**Attention:** Please note that the hiring team responsible for this position will be using the PikUniq platform for candidate screening and conducting one-way interviews. Each application received will be carefully evaluated and screened. Further information on how to get started will be provided.

We are looking forward to receiving your application.

**About the role:** Seeking an IT Technician with expertise in diagnosing and repairing IT hardware while delivering exceptional customer service.

## Responsibilities:

- Assess, diagnose, and repair IT hardware and related equipment, including desktop systems, notebooks, mobile devices, tablets, peripherals, and communication devices.
- Conduct hardware troubleshooting, component testing, and repairs/replacements as necessary.
- Perform software recovery and repairs for various operating systems.
- Troubleshoot network LANs and WANs.
- Maintain accurate job card updates and provide timely Customer feedback.
- Offer telephonic and on-site support to customers and managers.

## Minimum requirements:

- Matric with mathematics
- A+ certification
- Minimum three years of IT technical experience
- Proficiency in networking and Windows operating systems.
- Strong knowledge of Windows hardware.
- Computer literacy in MS Word, Excel, Outlook, and PowerPoint.
- Previous experience in a customer service environment is advantageous.
- Own transport with valid drivers licence

## Skills:

- Proficient in troubleshooting communication devices.
- Organised, efficient, and meticulous work ethic.
- Excellent communication, writing, and interpersonal skills.
- Strong IT technical abilities.
- Conflict management skills.
- Ability to learn new software tools quickly.

- Customer-focused with a commitment to service quality.
- Effective time management and prioritization skills.
- Proficient in administration and basic finance.
- Ability to provide feedback tactfully and diplomatically.
- Team player with the capacity to work independently.
- Strong analytical and evaluation skills.

## Company Description

At PikUniq, we're revolutionizing the way talent meets opportunity. With our cutting-edge HRTech platform, we blend traditional recruitment methodologies with innovative technology, and our solutions streamline and optimize the hiring process.

Our mission is simple: to connect employers with unique talent. Whether you're a forward-thinking company seeking the perfect fit or a talented individual ready to embark on your next career journey, PikUniq is here to make it happen. Join us in shaping the future of recruitment and unlock boundless possibilities with PikUniq.

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